## CSC Service Priorities 2018/19

<table>
<thead>
<tr>
<th>Early Help and front door</th>
<th>Priority work</th>
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<td>Overall within Early Help the operational structure and approach is being renewed with the creation of new roles, social work led line management and core training to increase coherence and coordination (impact and effectiveness) of early help work</td>
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<td>More focused approach to purpose and outcomes with a key aim to reduce the need for statutory child protection service through more effective earlier help</td>
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<td>Improved alignment of Children’s Centres with Family Early Help incorporating a more integrated Health offer, to ensure clear pathways to targeted interventions</td>
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<td>Embed step down process and improve analysis to understand what works to sustain families within the community through whole family assessment and family plans</td>
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<td>Improve clarity of pathways to early help and engagement of partner agencies in Lead Professional role</td>
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<td>Evidence the impact and capacity building within the family by amplifying the voice of the child, direct work and co-produced models such as peer navigators</td>
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<td>Ongoing work in YOS to understand and actively address re-offending rates</td>
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<tr>
<td>Children in need &amp; subject to a child protection plan</td>
<td>Vulnerable adolescents</td>
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<tr>
<td>Improving assessment timeliness for 40 days and under</td>
<td>Working with partners to develop local contextual approach to safeguarding older adolescents that builds on local expertise regarding youth offending, knife and serious violence, gangs and CSE and missing across Children’s Social Care, schools, the Council and Police</td>
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<tr>
<td>Scoping with partners the changes needed to pathways and interventions for those subject to child protection, including evaluation pilot of IDVAs based in safeguarding teams</td>
<td>Pilot contextual safeguarding around an identified cohort under the governance of the MASE</td>
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<td>Develop understanding of what works approach to improve engagement with hard to reach families, including evaluation of new Family Support Worker roles</td>
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<td>Undertake and implement findings of a children in need practice review to understand how we could work differently and improve outcomes for this vulnerable cohort including what it means for strengthened approaches to strategy meetings, step up and step down, multiagency rehabilitation and early help offer and our practice model and framework</td>
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<td>Quality work will focus this year on: preparation of child protection conferences; stronger consideration of child’s experience; safeguarding; and risk analysis and quality of plans within service as well as conferences and chairs</td>
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<td>Piloting within safeguarding teams modern ways of working which capitalise on technological developments that support social work practice</td>
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<tr>
<td>Implementation of All Age Disability Service under governance of Director led joint children and adults board, currently in phase one and working towards full implementation by April 2019</td>
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<td>Children in care</td>
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<tr>
<td>Working across key stakeholders including housing, early help and schools to renew pathways - universal to statutory - for at risk, older adolescents focussing on 16+ at risk of coming into care</td>
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<td>Continue to ensure management oversight improves the quality and frequency of return home interviews</td>
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<td>Deliver Youth Justice Plan including key actions regarding re-offending particularly focusing on disproportionality</td>
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<td>Expand Peer Navigator hubs to reach into the community and collaborate with schools to create targeted interventions within primary and secondary schools to impact on knife crime</td>
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<td>Deliver Care Leavers Partnership programme</td>
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<td>Continue to evolve Clinical Service to increase system capacity to support effective work with adolescents and parents/carers</td>
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<th>Children in care</th>
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<td>Continuation of work to improve impact of management oversight across the wider service</td>
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<td>Prioritised work with multiagency partners for children placed out of borough to address need and risk in distant placements</td>
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<td>Joint work with Virtual School to improve rates of EET as well as PEP completion rates and reduce fixed term exclusions</td>
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<td>Director led multi-agency Sufficiency Strategy Steering Group driving a whole systems approach to local placement landscape</td>
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<td>Continuing development of Access to Resources Team alongside supporting services and practice initiatives</td>
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<td>Management drive for improvement in practice areas highlighted during auditing as needing attention: quality of care planning including assessment and review of familial and other adult relationships, and embedded voice of the child; strategy meetings; Reg 24 assessments</td>
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<td>Permanence</td>
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<td>and provision of support for Friends &amp; Family Foster Carers; matching reports for long term foster care</td>
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<td>Increased clinical support for practice building on successful approach in safeguarding service</td>
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<tr>
<td>Revise our Permanence Policy particularly in regard to long term fostering to guide and drive improvements in practice and outcomes and ensure data coding is consistent</td>
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<td>Revise our Friends &amp; Family Policy to include enhanced offer particularly around FGCs and Grandparents Plus</td>
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<td>A programme of work to streamline permanence oversight across the range of services, including long term fostering, Special Guardianship, pre-proceedings and s.20</td>
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<td>Continue our successful programme of networking and activities to further strengthen the fostering community through greater peer support, training and resilience building</td>
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<tr>
<td>Implement <em>Life Long Links</em> FGCs promoting life long relationships</td>
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<td>Build on areas of practice excellence to deliver <em>Life Story Work Works</em> strategy to further improve the quantity and quality (impact and effectiveness) of life story work</td>
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<td>Respond to Speakerbox campaign on contact and placing more siblings together through development of contact practice expertise within Contact &amp; Support Service and improved understanding and practice around sibling placement through ART and Sufficiency Strategy</td>
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<tr>
<td>Lead Regional Adoption Agency work across 9 LAs to ensure adoption practice excellence and positive outcomes for children in South London</td>
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<th>Care leavers</th>
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<td>Continue growth and development of Care Leaver Partnership with Catch 22, co-designed with young people planning a launch of new service in 2019</td>
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<td>Leadership and management/Fit for the Future</td>
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<td>Management drive to improve consistency of business as usual practice including compliance and addressing variability in the quality of management oversight</td>
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<td>Roll out our new revised Pathway Plan which incorporates clinically informed STAIRS methodology</td>
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<td>Introduce an enhanced local offer for care leavers, including delivery of our new duty of care for up to 25 year old care leavers</td>
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<td>Work closely with more vulnerable care leavers and partners to secure enhanced support e.g. work with Southwark Pause to consider whether care leavers who are parents could be supported as part of the flexible thresholds/enhanced service offered by the new pilot</td>
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<td>Development and delivery of the next stages of 16+ Accommodation and Support Strategy to improve quality and impact of accommodation and support for care leavers</td>
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<td>Development of improved EET utilising cross council support and opportunities through our Care Leaver Partnership</td>
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<td>Safeguarding Board reconfiguration in line with Wood Review, in process of recruiting new independent chair with knife crime, early neglect and domestic abuse as key 2018/19 priorities</td>
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<td>Delivery of new Council Plan which will include enhanced scrutiny of vulnerable children as well as renewed Children &amp; Young Peoples Plan</td>
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<td>Embedding changes relating to Business Support, Management and Early Help redesign and restructures</td>
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<td>Refreshing workforce development offer in line with practice framework, new roles and develop offer of Social Care Academy to support continuing focus on retention and recruitment to promote worker stability for children and families</td>
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<td>Plan and prepare for opportunities through Queens Road 4 Programme, the co-location of all Children’s Social Care and Youth Offending Services (currently over 3 separate sites)</td>
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<td>Embed refreshed Quality and Performance Framework and delivery of audit programme</td>
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<td>Complete and implement recommendations of CAMHs Review (Summer 2018)</td>
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<td>Review Quality &amp; Performance area and Principal Social Worker role to enhance capacity to support improvement and understanding of practice</td>
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